



## Coastal Kennels: Where the dogs come first!

### **Coastal Kennels Opening Times**

The kennels are open to the public for dropping dogs off and collection at the following times. Monday to Saturday 9.30 - 10.30 and 4.30-5.30. Sunday closed all day except by prior arrangement.

Please respect our opening hours. If you arrive late and sign says closed, sorry we may not be able to accept your dog until the next opening time. Call us as soon as possible on 07711 360777 and we will do our best to re-arrange.

The kennels gates are closed at all other times. Strictly no admittance unless by prior arrangement. Opening times will vary over Bank Holidays & Easter weekends (Fri - Mon incl.), and the New Year period. Viewings are by appointment only, please call or email to book.

It may be possible to collect or deliver your pet outside these times, but by prior agreement only. There will be an out of hours surcharge for this per visit.

### **Food**

We feed Arden Grange dry food which is a quality complete dog food and included in the price. You are very welcome to bring your own food for your dog's stay which will be fed in accordance to your instructions. Please label any food / treats clearly with your dog's name. We do not require you to bring bowls.

### **Collar**

Please ensure your dog wears a suitable collar. No choke chains. We do not keep leads so please bring one to drop off / collect your dog(s).

### **Bedding**

We provide bedding for your dog during their holiday with us, but you are welcome to bring bedding from home. We encourage this particularly with first time guests to give their dog something familiar and help them settle. Please do not bring anything precious or valuable, an old towel, old t-shirt or blanket that smells of home is perfect!

### **Exercise** - Whilst the owner's away the dogs will play!

We break the dogs day up into structured segments throughout the day with playtimes, rest times, toilet times, kong / chew times, feeding times, cuddle times and bedtime. We try to vary their walks, exercise and games to keep their minds occupied. Dogs can enjoy off lead exercise on various routes around our 25 acres and the reservoir. If you would rather your dog was not let off their lead please let us know on your form and when you check-in. We can still offer them a lovely lead walk and some off lead exercise time in our large secure high fenced grass paddocks.

### **Outdoor runs**

Our kennels have individual outdoor runs leading off their bedrooms which are covered over to help provide shade in the summer and shelter on a wet day.

### **DAP**

We use ADAPTIL appeasing pheromone diffusers, which are plugged in around our kennels. These diffusers are highly recommended by vets and behaviourist across the UK to reduce stress in dogs. The diffuser contains an artificial copy of the dog appeasing pheromone (DAP) released by a mother dog after her puppies' birth, which helps to control or prevent fear related reactions. In mammals, all lactating females release substances named "appeasing pheromones", the purpose of which is to reassure the offspring. Research has shown that the reassuring properties persist, even into adulthood so the DAP can help dogs settle into a new environment. If you think your dog has separation anxiety which is not uncommon, you may want to consider also getting them an ADAPTIL collar. They can be purchased from your vets or online. Ideally these need to be worn by the dog a week or so before arriving to kennels to see the full benefit. They do not work for all dogs but do help comfort many by releasing DAP constantly.

### **Heating**

All our kennels have temperature controlled under floor heating zones to ensure your dog has a comfortable stay. With warm and cool areas - your dog can choose where it prefers.

### **Vaccinations**

We require all dog guests to have all their annual vaccinations up to date on arrival including kennel cough vaccination. Kennel cough is not routinely given by all vets so PLEASE check ASAP as this vaccination is time sensitive and needs to be administered a minimum of 14 days, ideally more before entering the kennels. If in any doubt whether you are covered please call your vets. Proof of these are required at every check-in, please bring vet cards with you on arrival. For further information see our terms and conditions on the website or in reception.

### **Dog Assessment Form**

We ask all our new guests to complete a dog assessment form which tells us all about your dog and helps us to look after them the best we can during their stay. The form asks for practical information such as vet details, medical history and your dog's likes and dislikes – please be as honest as possible and let us know the good and the bad. This form then stays on file for any future visits. The form can be downloaded from our website [www.coastal-kennels.co.uk](http://www.coastal-kennels.co.uk) and filled in at home before you arrive.

### **Tariff**

Dog boarding is £20 per day, £30 per day for two dogs sharing a kennel or £36 for three dogs sharing. Discounts available for stays over 21 days. Price includes exercising, individual care, administering any medication, food, heating, bedding, DAP diffusers, insurance (not medical) and of course lots of canine cuddles. All dogs are charged for the day of their arrival, but only for the day of departure if collection is during P.M. opening times. Prices will vary over Bank Holidays, Easter, Christmas & the New Year period. No reduction is made for dogs eating their own food. For further information and our cancellation policies, please see our terms and conditions.

Doggie Day care available - drop dog off A.M. slot & collect dog P.M. slot same day, £20 for one dog and £30 for two. Brush & Bath from £18 per dog, short coated to medium coated (subject to availability).

### **Directions**

From the A361 Mullacott roundabout, take the exit sign posted to Woolacombe. After approximately 1.5 miles there is a large lay-by on the left, immediately after this is a turning to the right signposted to Lincombe, Lee. Turn right here, follow the road over the little bridge and after approx 1.5 miles, on a bend the coastal kennels sign and gates will be seen on your right. Our postcode is EX34 8LL, but please do not rely on Sat Navs as this will direct you to the hamlet of Lincombe and we are on the outskirts between Woolacombe and Lincombe. For more detailed directions for people coming from further afield please call.

### **Parking & Reception**

Parking for the kennels is through the gates and bear to the right. Please leave your dog in the car and report to reception first. Once any paperwork has been checked we will accommodate your dog in the kennels. Please keep your dog on a lead at all times due to livestock in the vicinity and other vehicles coming and going.

### **Contact Us**

For any further information or to make a booking please call us on 01271 862791 and leave a message on our answerphone with your dates, name and breed of dog. Calls are generally collected and returned between 7.00pm - 9.30pm. If your call is of an urgent nature or you wish to send a text please try our mobile 07711 360777 or email us at [woof@coastal-kennels.co.uk](mailto:woof@coastal-kennels.co.uk)

**Give your dog the holiday it deserves at Coastal Kennels!**

**Coastal Kennels, Lincombe, Lee, Nr. Woolacombe, North Devon EX34 8LL**

**01271 862791 07711360777**

**[woof@coastal-kennels.co.uk](mailto:woof@coastal-kennels.co.uk) [www.coastal-kennels.co.uk](http://www.coastal-kennels.co.uk)**